

GP Psych Support - assisting in the management of patient's mental health

GP Psych Support offers free mental health patient management advice, from a psychiatrist, within 24 hours. This convenient service is available to GPs 24 hours a day, seven days a week, every day of the year.

GP Psych Support's psychiatrists are able to provide advice on all patient mental health issues. Common enquiries include: diagnosis; changes to medications and dosages; management; and referral options, in the areas of: perinatal; child and adolescent; drug and alcohol; general adult; and old age psychiatry.

GPs can submit a patient enquiry by telephone (1800200588), facsimile (1800012422) or the using the secure site (http://www.psychsupport.com.au/default_home.asp), and a psychiatrist will respond to their enquiry within 24 hours. GPs also have the added flexibility of being able to select how the psychiatrist will respond to their enquiry (phone, fax or webmail) and if selecting phone, a particular time that they will be available to discuss the enquiry, with the psychiatrist.

A sample of recent GP feedback from the service includes:

"I particularly liked the attached documents for further reference and knowledge. This allows me to answer patient queries appropriately and also be more confident in managing similar cases myself after going through the recommended literature." (GP, NSW)

"The psychiatrist replied quickly with a very full and useful report - impressive!" (GP, VIC)

"Very helpful advice when psychiatric appointment here is months away" (GP, SA)

GPs need to register once to access the service; if you have already registered, however misplaced your login details you can request them by contacting the service on 1800 200 588.

For more information, to register, or to see example enquiries and resources please visit the website www.psychsupport.com.au

GP Psych Support:

- Visit www.psychsupport.com.au
- Telephone: 1800 200 588
- Fax: 1800 012 422 (use the faxback form downloadable on the website)

The GP Psych Support service is proudly managed by the Royal Australian College of General Practitioners (RACGP). For more information about this service please visit the following page on the RACGP website:

<http://www.racgp.org.au/gpsychsupport>.